



MTS Home Solutions

<http://www.mtshomesolutions.com>

260 Byers Road, Chester Springs, PA 19425 (484) 341-0053

E-mail: services@mtshomesolutions.com

VIP Home Computer Support Plans

It's nice to feel special, and it's even better to feel like someone is around to support you and your computer when you need them. With that in mind, MTS Home Solutions is proud to offer to its customers a 3-tiered support plan which will provide our customers with the highest quality of support for the most affordable price.

Benefits of Having a Support Plan:

- Saves you, the customer, money by providing significant discounts on regular service rates as well as assurance that your computer is well protected from viruses, spyware and data loss.
- Regular system maintenance will keep your computer running in top shape
- 24x7 Technical Support to answer questions or work through computer issues is just a few clicks away.
- Your important personal data will be kept safe with unlimited online backup (Silver & Gold plans)

Please see the table below for details on our 3-tiered plan.

Service Offering	Bronze	Silver	Gold
20% Discount on Regular Service Rates	✓	✓	✓
Remote Technical Support	Available via e-mail	24x7 LivePC Support	24x7 LivePC Support
Computer Security Software	Comodo Internet Security Suite	Comodo Internet Security Suite Pro	Comodo Internet Security Suite Pro
Wireless Network Security	Not Included	Comodo TrustConnect™	Comodo TrustConnect™
Routine Maintenance	30-Minute PC Maintenance via Remote Support every 6 months	Onsite full PC Maintenance every 6 months	Onsite full PC Maintenance every 3 months
Online Backup	Not Included	Carbonite Online Backup Unlimited Storage	Carbonite Online Backup Unlimited Storage
Package Cost:	\$50 Per Year	\$190 Per Year	\$300 Per Year
Additional Per PC Cost for Antivirus and Maintenance:	\$35	\$75	\$100
	Sign Up for the Bronze Plan Now	Sign Up for the Silver Plan Now	Sign Up For the Gold Plan Now

Additional Information

Support plans are subject to a 12 month minimum term, payable annually via credit or cash payment. Plans cover computers within Chester County, Pennsylvania. Computers outside of this area may include an extra charge. Additional 'per PC' charge allows you to include additional computers located in your home the routine maintenance and antivirus/antispysware packages. Online backup is not included with additional PC's.